

ANNUAL REPORT 2021



VISION



Action Today.
Excellence Tomorrow

MISSION

- To deliver social services in a transparent manner through the appointment of social service professionals and knowledgeable management.
- To pursue mutually beneficial partnerships with role players in our communities in order to deliver on our vision.
- To enable people with social services' needs to function independently through holistic community-based programmes and by cooperating with partners.

WHO WE ARE

- Badisa Tygerberg is a Designated Child Protection Organisation and renders a comprehensive social intervention service towards child protection within the communities of:
 - Uitsig
 - Ravensmead
 - Eureka
 - Parow
 - Parow Valley
 - Connaught
 - Cravenby

We render social services to children and their families, irrespective of race, religion, or language. We draw on the collective expertise and many years of experience of our staff in serving our community and adhere to the requirements of the Children's Act, Act 38 of 2005. We partner with various state departments, hospitals, schools, clinics and NGO's to ensure that children in need of care and protection are safe and well cared for.

Badisa is registered as a Non-Profit Organisation (NPO 011-891), and as a Public Benefit Organisation (PBO 930 006 348)



PREFACE

The past year has been particularly difficult for all of us in our country and our heartfelt condolences go out to all who have lost loved ones due to the pandemic.

For both staff and our clients, the COVID-19 pandemic brought with it an initial wave of fear and uncertainty. However, thanks to generous donors stepping in to assist, and the willingness of staff to go the extra mile, Badisa Tygerberg was able to respond to the challenges of the pandemic and continue with our services.

Employment declined significantly as a result of the Covid-19 pandemic and restrictions. Many families' income decreased and some had no income at all during the hard lock-down period. Badisa Tygerberg is especially grateful to our donors, whose generosity helped us to provide food parcels to these desperate families. Additionally, it helped us feed the children in our Early Childhood Development programmes who were no longer receiving cooked meals due to the unfortunate circumstances.

Badisa Tygerberg is also sincerely grateful to the Department of Social Development who provided us with special funding for PPE equipment.

The continued impact of the COVID-19 pandemic has had a dramatic impact on the South African financial markets, tourism, the South African Rand, employment and on the most vulnerable. Badisa Tygerberg however, managed to remain on budget and ended the 2020/2021 financial year with a surplus.

Badisa Tygerberg remains most appreciative to every staff member, day mother, volunteer, donor, safety and foster parent, and management board member. Your dedication and support helped us through quite a tumultuous year.

"In a world where everyone and everything might be against you, always remember why you are doing this". – Author unknown

Charmaine Germishuys
Office Coordinator

ORGANOGRAM

BADISA TYGERBERG MANAGEMENT COMMITTEE

OFFICE COORDINATOR

ADMINISTRATIVE MANAGER

SOCIAL WORK STAFF

RECEPTION

OFFICE
ASSISTANT

VOLUNTEERS

RISK
ASSESSMENT

STATUTORY

MEDIATION

COMMUNITY
DEVELOPMENT

Intake
1 Social worker
**Risk-
assessment**
4 Social
workers
1 Auxiliary
social worker

**Fostercare
Supervision**
3 Social Workers
1 Auxiliary social
worker
**Family
Reunification**
3 Social workers
1 Auxiliary social
worker

2 Social
Workers

1 Auxilliary
Social Worker

The Starfish Story

An old man was walking on the beach one morning after a storm. In the distance, he could see someone moving like a dancer.

As he came closer, he saw that it was a young woman picking up starfish and gently throwing them into the ocean. "Young lady, why are you throwing starfish into the ocean?"

"The sun is up, and the tide is going out, and if I do not throw them in they will die," she said.

"But young lady, do you not realize that there are many miles of beach and thousands of starfish? You cannot possibly make a difference."

The young woman listened politely, then bent down, picked up another starfish and threw it into the sea.

"It made a difference for that one."

~Adapted from the original by Loren Eiseley

LIFE'S A DANCE



CHILD PROTECTION SERVICES

1. ASSESSMENT AND EARLY INTERVENTION

The child abuse cases that hit the headlines are the cases where caregivers have abused a child to such an extent that immediate removal to a safe environment is critical and unavoidable. However, in the majority of cases, the social worker can, through a process referred to as early intervention, work to prevent problems from occurring or to tackle them head-on before the situation gets worse. Early intervention means identifying and providing effective early support to children and young people who are at risk of poor outcomes.

Cases are reported to our organisation via what is known as a Form 22 normally completed by professionals such as hospital staff, doctors, teachers or an affidavit completed by a concerned party, be it a family member or a member of the community. Once this is received the risk assessment social worker makes contact with the family in order to assess the immediate safety risks. Risk factors are things that are identified in the child's circumstances or environment that might constitute a risk, a hazard or a threat.

This assessment is done in a planned and organised manner and is the cornerstone of all work done by the risk assessment social worker. Measuring the level of risk is crucial to determining both the need for intervention, support and protection as well as for shaping an appropriate response to identified needs within a timely manner. In a nutshell, the risk assessment social worker is required to make decisions regarding the safety of the child based on accurate information and options available.



Our main aim will always be to:

- Reduce risks and protect the safety of children;
- Empower children and parents;
- Understand and build on the strengths within the family
- Take a positive approach to potential risks;
- Develop a trusting working relationship;
- Work in partnership with parents and children in order to implement plans to minimise and prevent further risk to the child



Risk assessment was done with 214 new referrals with regards to child abuse and neglect and 27 Children's Court Inquiries were finalised. As a result, 8 children were found not to be in need of care and protection, 19 children were placed in foster care and 13 were placed in a Child and Youth Care Facility.



2. FAMILY REUNIFICATION SERVICES

“Like branches of a tree our lives may grow in different directions, yet our roots remain as one.” – Unknown

*Liza's child was removed due to her and the biological father's substance abuse, as well as due to domestic violence in the home. Liza decided to take ownership of her life and grabbed the opportunity to attend a rehabilitation programme with both hands. She successfully completed the programme at Toevlug Rehabilitation Centre. After she came back from the rehabilitation programme,

Lisa attended the aftercare programme at SANCA and has been sober for the past eight months. The social worker at SANCA informed us that she attends her sessions every week and makes use of the couple sessions for her and her fiancé. Liza also successfully completed the Bright Star programme that was hosted by Badisa Tygerberg. Liza's five-year-old child will be placed back in her care during September 2021. She spends every second weekend with him, as well as holidays. Liza is an incredible example of someone that made use of the opportunities that was available to her. Liza shows us that family reunification is still possible and that true parental love for a child motivates them to overcome any and all adversity.

(*Not real name)



Family reunification services focus to stabilise the biological parents' circumstances by providing the necessary support and intervention to allow the biological parents to be reunified with his/ her family. An order of alternative care is usually made by the children's court for a period of two years - this places a heavy burden on parents to better their lives in order for their children to be placed back in their care. If family reunification is not possible, we work towards maintaining relationships between the children and their biological family.

As part of the family reunification process, Badisa Tygerberg began inviting our parents that had a good prognosis for reunification with their children, to attend the Bright Star Lifestyle Programme. Most of our parents come from disadvantaged communities and circumstances where they lose hope and their sense of self. With this programme we strive to equip our parents with the necessary tools and knowledge to be able to take responsibility and control of their own personal growth. Equipping them with the necessary tools and knowledge for self-growth, we hope that it will also empower them to take the necessary control in their life and to be able to take full responsibility of their children who are in alternative care.

If family reunification is not possible, we work towards maintaining the relationships between the children and their biological family. The permanency and security of each child in alternative care, however, remains the priority. 33 Children were placed in permanent foster care during 2020/2021 and 1 child was adopted. There are 7 children between the age of 0 - 5 years in Child and Youth Care Centres who are in the process of being screened for placement in a foster care environment. In addition, two (2) children were recently placed in foster care with families in order to ensure that stability and security are provided to them.



3. FOSTER CARE SUPERVISION SERVICES

Our Foster Care Supervision team has been working tirelessly to render services to our 363 children in foster care. The team has continued to support our children despite the longstanding challenges of the COVID-19 pandemic. The team has worked creatively around the obstacles of social distancing and the restrictions around contact in order for client systems to remain active and available to our foster parents and children.

3.1 World Foster Day

World Foster Day, which aims to raise awareness about Foster Care, was celebrated on 31 May by marking our fingers with smiley faces and sharing photos of our smileys on social media. We were able to reach out to our foster children and parents in our communities to have them join in on the campaign, not only to raise awareness, but to celebrate our valued children and parents.





Foster mothers were asked why they decided to become foster parents, and here are some of the answers:

“Ek het 2 biologiese kinders, en nou het God my geseën met 4 pleegkinders. Ek het ‘n absolute hart vir kinders, en ek kon nie toelaat as moeder om te sien hoe swaar kinders moet kry nie, as gevolg daarvan het ek my hart en huis oopgemaak vir hierdie 4 kinders. Ek is nou 70 jaar oud, maar sal nooit my passie om in kinders se lewens ‘n verskil te maak, kan ontsien nie”. “Om ‘n pleegouer te wees is nie net ‘n titel wat ek dra nie, maar eerder ‘n roeping van ons Hemelse Vader”.

“Ek was aanvanklik net eers ‘n vrywillige werker vir Badisa. Later het een van die maatskaplike werkers my bekendgestel aan ‘n baba seuntjie. Dit was liefde met die eerste oogopslag. Ons het onmiddelik geheg geraak aan mekaar. As ek hom as baba gevoed het, en sy oë in myne gestaar het, was dit ‘n gevoel wat ek vir geen een kan verduidelik nie. Hierdie kind was geroep om my ook te help, en saam help ons mekaar.”

3.2 Foster Parent Support Groups

This year also saw the launch of our Foster Parent Support groups, which aim to assist our foster parents in gaining knowledge and support around a range of topics and challenges involving raising children in foster care. The foster care team, after consultation with foster parents, realised that many foster parents were affected by similar challenges with foster care placements; hence, the need for this support group was identified.



Foster parents, through role-play, displayed the issues that they are faced with during the foster care placements. This form of intervention and solution-focused groups brought awareness of the diverse range of challenges that foster parents encounter.

Foster parents were thus able to learn from the group, and implement the strategies or solutions shared amongst each other. It offers an opportunity to develop connections during the times when they feel isolated. They can give and receive support, group motivation, and encouragement. Most importantly, it offers hope. The foster care support groups also empower foster parents in diverse ways in order to handle challenges in their own capacity, as well as learn the value of empathy and assist in gaining insight on empowerment and resilience by learning new coping skills.

Although these groups have been limited by gathering restrictions and some have had to be cancelled due to lockdown, the team has pressed on to ensure that these groups continue, in order for our parents to receive the support they need.

It has no doubt been a year of uncertainty and unyielding hurdles, yet our team has demonstrated grace and resilience, fuelled by a passion for foster children and foster parents. We look forward in hope, certain that this passion will lead us through whatever challenges may lie ahead.



4. FAMILY MEDIATION SERVICES

Family Mediation is a dispute resolution process aimed at assisting relationships to resolve their disputes.

Divorce or separation does not necessarily resolve conflict between parents but can, in fact, add new stress factors. It is not necessarily the divorce that hurts children, but the intense hostility and bad communication between the parents.

During mediation, parents are encouraged to recognize and accept that whilst a divorce may terminate their personal relationship with one another, they remain the child's parents. The parents are thus encouraged to work together for the sake of the ongoing psychological well-being of the child.





The Children's Act, Act 38/2005, proclaims that the best interest of the child is paramount to any rights of adults, parents or carers. It makes provisions for separating and divorced parents to enter into a Parenting Plan with one another for the purposes of regulating the incidence and exercise of their respective responsibilities and rights over their minor child. Any other person (grandparents or any significant other) who can prove that a relationship with a child is being withheld or is detrimental to the best interest of the concerned child can also contact BADISA Tygerberg in this regard. The office will afford the necessary mediation services to come to a joint agreement and will assist the parties in registering a Care, Contact or Parenting Plan.

The benefits of a Care, Contact or Parenting Plan are manifold:

- A Care, Contact or Parenting Plan provides certainty for the parties as to their respective roles and responsibilities in respect of the child;
- It provides certainty and emotional stability for a child as far as their day-to-day routines are concerned;
- The written document ensures that all relevant issues pertaining to the life requirements of a specific child has been taken into account and adequate provision has been made for such requirements;
- It eliminates potential conflict areas for the parties thereby ensuring a greater probability of peace and calmness for all parties concerned, in particular, the child.



- Research shows that agreements reached through mediation are more likely to be adhered to by the parties, due to the fact that they have control over the process, and are often better able to develop custom-made outcomes to meet their and the child's unique needs and requirements.

“I really appreciate all the effort and work you put into this. For attending to all concerns so attentively. Your professionalism in this whole matter was excellent and I am over satisfied with your work as it is strictly in the best interest of *Immanuel” (*Not real name)

“Herewith I would like to express my appreciation for your assistance during this very hard and difficult time for my son and our family. From the bottom of my heart, Thank you!! I must say at times we became very despondent, but as I look back on how you've handled this matter, it was with excellent skill and very professional, so thank you!”

CARE PROGRAMMES

1. EARLY CHILDHOOD DEVELOPMENT

The Covid-19 pandemic also added some challenges to our ECD programmes. All staff had to be trained on the Protocol for ECD programmes to ensure that all health and safety precautions are implemented and adhered to. Due to a generous donation received, Badisa Tygerberg was also able to provide these programmes with food parcels for the children during the lockdown periods. For most of the children attending these programmes, the plate of food they receive here might be the only cooked meal they had for the day. A total of 101 children benefitted from these food parcels.





1.1 Boksies vir Buksies

Badisa Tygerberg presently has 6 Day mothers with 42 children attending the programme.



1.2 Smart Start

The Smart Start programme is a structured early childhood development programme to ensure that toddlers are sufficiently stimulated to reach their full potential for school readiness.

Day mothers in our communities are trained by Badisa Tygerberg and provided with the necessary tools to implement this programme. Presently, Badisa Tygerberg has 16 Smart Starters with 96 children attending these programmes.



During December 2020, 27 children graduated from this programme. We wish to thank Melony, Marilyn, Helena, Wanita and Juanita for the role they played in these children's lives!

2. BRIGHT STAR LIFE SKILLS PROGRAMME

The Bright Star Life Skills programme aims to develop personal, relationship and leadership skills to aid individuals to live their lives excellently and to be more effective leaders and team members. Three 3-day workshops (according to age groups) were presented to children in foster care. A total of 45 teenagers and youth completed the Bright Star Life Skills Programme and received their certificates.



3. CHILD PROTECTION AWARENESS PROGRAMME

This past year, the Child Protection Awareness Programme was presented to the Grade 6 and 7 learners from different schools in the community, including Webner Primary School, Tygersig Primary School and Euricon Primary School.

This program is presented quarterly and aims to promote awareness amongst children with respect to Child Abuse and the Children's Act. Each child received a booklet explaining the concept of child abuse and where they can seek help should they be a victim of child abuse. The booklet also explains Children's Rights and Responsibilities.

Not only are the learners presented with these booklets, but the facilitators of the program also have educational conversations with the learners to ensure that they understand the information. Both the learners and their educators show a keen interest in the program and learners eagerly participate in the discussions. A total of 328 learners were reached through this programme.

4. CHILD PROTECTION WEEK

Child Protection Week was celebrated from 31 May to 5 June 2021. During Child Protection Week, the Social Auxiliary Workers presented a Puppet Show, "My Body", to 69 children at the Smart Start Early Development Programmes within the community of Uitsig, focusing on appropriate and inappropriate touching.



5. 16 DAYS OF ACTIVISM

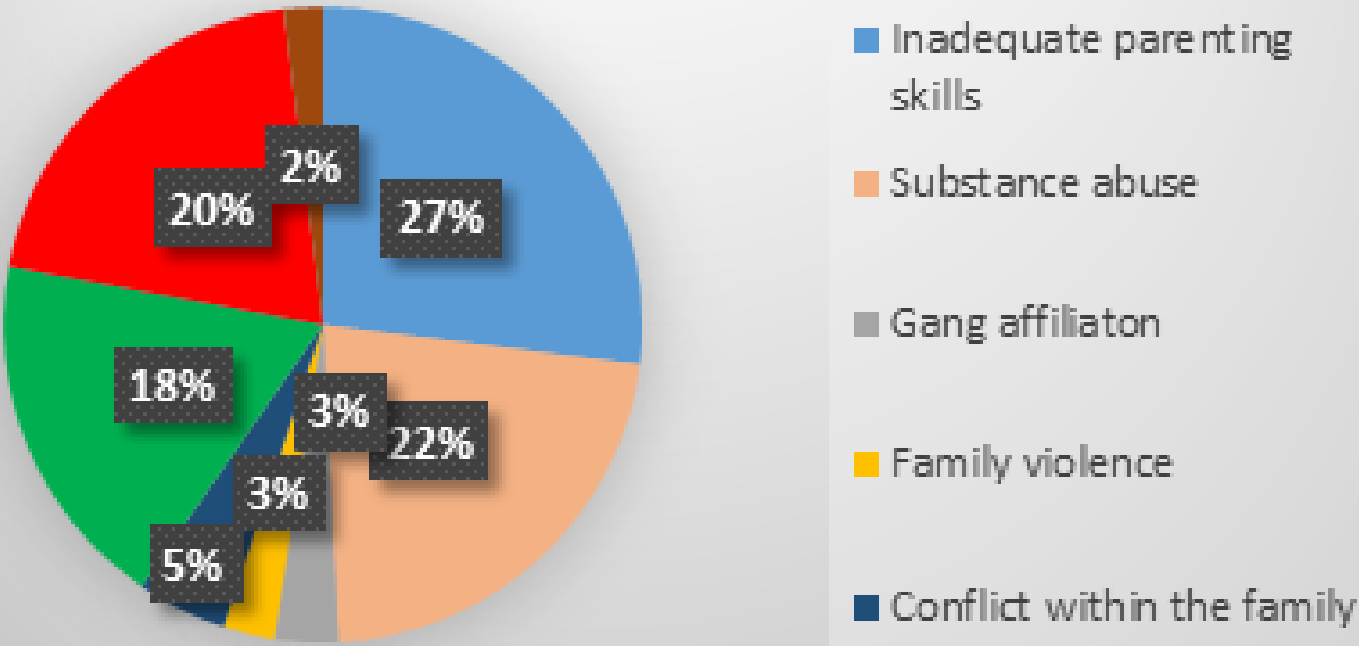
During the 16 Days of Activism that was celebrated from 25th November to 10th December 2020, the Social Auxiliary Workers of Badisa Tygerberg reached out to the communities that we render services to. Pamphlets were handed out and they also engaged with community members. The aim was to raise awareness in our communities regarding gender-based violence and domestic abuse.



6. HANDS ON PARENTING

Family stability relies on parenting. The risk-assessment team, however, identified that the main reason for child abuse and/or neglect, were inadequate parenting skills. For this reason, Badisa Tygerberg engaged in a Parental Skills Training programme namely Hands on Parenting.

Reasons for Child abuse and neglect



The Hands on Parenting course helps parents to reflect on their skills and areas of parenting that need improvement. Understanding the children’s behaviours and analysing how their feelings affect their behaviours is an area of emphasis. Relevant topics includes How children grow and develop and building children’s self-esteem. Problem solving and sexuality issues are also tackled. Helping parents and their children to be active citizens through learning about alcohol abuse and preventing violence is prioritized. Communication styles and how they affect children are also discussed.

Since the commencement of this programme in February 2021, three workshops consisting of 10 sessions each, were presented to existing clients of Badisa Tygerberg, as well as community members. 24 Parents attended these workshops and benefitted from the programme.

7. THURSDAYS

IN BLACK

“Thursdays in Black” is an international campaign of advocacy and solidarity against all forms of sexual and gender-based violence.

Gender-based violence crimes within families, communities and societies in South Africa have been increasing at an alarming rate and are five times higher than the global average. The statistics are grim, with one in two women predicted to experience some form of violence within their lifetimes.

Staff of Badisa Tygerberg continues to support the Thursdays in Black campaign by wearing black as a symbol of strength and courage, representing our solidarity with victims and survivors of violence, and calling for a world without rape and violence.



COMMUNITY INVOLVEMENT

1. CONVERSATIONS BETWEEN BADISA TYGERBERG, DRC & URC

Badisa Tygerberg entered into a conversation with the Dutch Reformed Church and the United Reformed Church to discuss how the Congregations and Badisa Tygerberg could consolidate resources and take focused services to people who need them most. The Congregations have many resources, while Badisa Tygerberg has access to the communities and also has the knowledge to bring services where needed. This is a very sensitive and timely process and will be facilitated accordingly.



Badisa Tygerberg will, together with the congregations, determine the areas of need for service, as well as which services are available to people in need within the limit of the resources available. All parties are aware that financial and staff resources are scarce, but are excited about the many possibilities that being a part of a new way of reaching out to people can bring.

2. HOME STORE (CLOTHING PROJECT)

Badisa Tygerberg's home store is completely dependent on donations from the local communities, churches, schools and businesses. Families in need are provided with the necessary clothes from these donations. Single mothers within the community can also buy clothing at a minimal fee and then re-sell it at a profit to others in the community. This enables them to generate an income to support their own families. Our home store is run by Rozelda Corner, our skilled volunteer who has passionately given her time to the organisation for the past 5 years. Consumables and books are also sold twice a month to our entrepreneurs and community members.

Community members are informed about the dates that sales will take place through social media platforms, as well as notices and pamphlets that are handed out within the community. During the past year, however, we could not always open the shop on the proposed days, because of the Covid-19 pandemic and subsequent health and safety measures that had to be implemented.

We hope to continue our home store and appreciate any donations or endowments of any kind.

3. POPPIE PROJECT

The “Poppie Project” is a symbolic project of our service delivery in the child protection sphere. These handmade ragdolls, represent children and their stories who touch our hearts on a daily basis – children whose humanity has been crippled by unfavourable circumstances. Poppies are available at R120 each.

By “adopting” one of these children, you make it possible to send children for therapy and to take part in assessments that could support recommendations aiming at the best interest of the child in court. It will also enable Badisa Tygerberg to provide these children and families with non-perishable food, toiletries, toys, stationery and clothes.



PARTNERS IN SERVICE DELIVERY

- Department of Social Development
- Badisa Management Programme
- Child and Youth Care Centres
- Schools
- Non-Profit Organisations
- Churches
- Hospitals and Health Care Facilities
- SAPS
- Industrial Ministry



Badisa Tygerberg would like to thank all volunteers, donors, safety parents and foster parents for their on-going support, donations and involvement in our projects. We would also like to extend our gratitude to:

- The Management Board of Badisa Tygerberg
- Department of Social Development
- Badisa Management Programme
- Diaconia
- 3C Metal Helmet
- FPT Pty Ltd
- Nashua
- Copytype
- ADT
- EchoVine Communications
- Hugo Lambrecht Music Centre
- Interpro Trading
- De Tyger Spar
- 3@1 Muizenberg
- Panorama Dutch Reformed Church
- Oostersee Dutch Reformed Church
- Tygerberg Service Centre for the Aged and Meals on Wheels
- SA Medical Research Council
- Ronel Botes Skin Clay



- Luvanne Photography
- Pieter de Waal
- Jerylene Henn, the extended Henn and Africa families and their friends
- Lynette van Tiddens and her family
- Joni van Niekerk and her family and friends
- Louise Venter and her
- Mrs Brummer
- A. Gildenhuys
- EHO Meyer | JD Construction | Carol Green | Rozelda Corner



STAFF



After ten years of working at Badisa Tygerberg, Karin Vervaart retired. Karin was part of our risk-assessment team, and worked in the areas of Uitsig and Eureka. She was a dedicated social worker who lived by the motto:

“As long as there are people, and especially children who are experiencing distress, I realise how blessed I am and this gives me new hope and courage.”

Penny Sandler, who was responsible for the risk-assessment in Parow and Parow Valley, retired at the end of November 2020, after being employed by Badisa Tygerberg for more than 7 years. Penny had a passion for her work and was always willing to go the extra mile.

We wish Penny and Karin all the best, may they enjoy their well-deserved retirement to the fullest!



Chandré Jegels, Administrative Manager at Badisa Tygerberg received her National Diploma in Business Studies from Northlink College.

Badisa Tygerberg has a number of senior workers who are very special to us and has made a valuable contribution to the organisation. We have now compiled a Child Protection Manual in which these senior workers have played a valuable role in developing it. These photos show the transfer of valuable experience to a younger generation.



FINANCIALS

FINANCIAL STATEMENT APRIL 2020 TOT MARCH 2021

BADISA TYGERBERG

INCOME STATEMENT FOR THE YEAR ENDING 31 MARCH 2021

INCOME	2021		2020	
	Rand	%	Rand	%
Donations and Inheritances	R 73 737	1,72	R 101 252	2,33
Covie-19 Food Parcels	R 47 040	1,10		-
Badisa Management Award	R 174 868	4,08	R 297 019	6,84
Fundraising	R 12 219	0,29	R 39 482	0,91
Rent received	R 22 609	0,53	R 66 153	1,52
Interest received	R 38 814	0,91	R 38 886	0,90
Other Awards received	R -	-	R 22 328	0,51
Special Programme income	R 2 380	0,06	R 80 025	1,84
Subsidy	R 3 911 320	91,27	R 3 684 018	84,89
Insurance claims received	R 2 071	0,05	R 10 676	0,25
Profit on sale of assets	R 398	0,01	R -	-
OPERATIONAL LOSS FOR YEAR		-		-
TOTAL OPERATIONAL INCOME	R 4 285 456	100,00	R 4 339 839	100,00

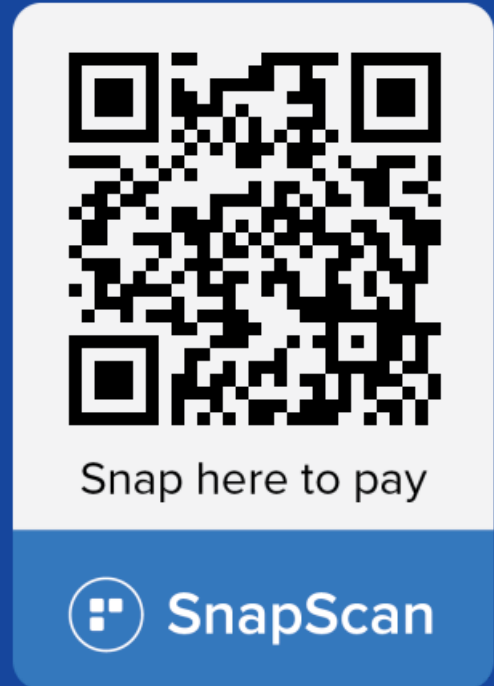
EXPENDITURE

	2020		2020	
	Rand	%	Rand	%
Salaries	R 3 076 564	71,79	R 3 084 393	71,07
Vehicle Expenses	R 102 893	2,40	R 81 755	1,88
Office expenditure	R 225 975	5,27	R 280 033	6,45
Property and buildings	R 190 461	4,44	R 69 916	1,61
Programme expenditure	R 152 581	3,56	R 194 167	4,47
Special services	R 92 452	2,16	R 103 148	2,38
Covid-19 Expenses	R 42 136	0,98		-
Devaluation	R 12 919	0,30	R 42 382	0,98
OPERATIONAL SURPLUS FOR YEAR	R 389 475	9,09	R 484 045	11,15
TOTAL OPERATIONAL EXPENDITURE	R 4 285 456	100,00	R 4 339 839	100,00

HOW TO DONATE TO BADISA TYGERBERG

EFT
BADISA TYGERBERG
ABSA
BRANCH 632005
ACCOUNT NUMBER: 390230095

- MONTHLY DEBIT ORDERS
- DONATE BY CREDIT | DEBIT CARD
- DONATE THROUGH SNAPSCAN



AS A DONOR TO BADISA TYGERBERG YOU ARE ENTITLED TO THE SOUTH AFRICAN (SECTION 18A) INCOME TAX RELIEF. BADISA TYGERBERG PROVIDES FORMAL LETTERS AND CONFIRMATION ON OUR BEE SED STATUS.

PLEASE VISIT OUR WEBSITE AT WWW.BADISATYGERBERG.ORG.ZA

